



**EUROPA**®  
ANTI-THEFT ENGINEERING



ARMoured MAIN DOOR LOCK  
5 TIMES SAFER

U S E R M A N U A L

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# COVER INSIDE

**Our Mission :**

**ANTI-THEFT ENGINEERING**

**Our Vision :**

**“We shall be a Global Provider of customised anti-theft products + solutions for every house + institution, with an 'Idea to Actual theft prevention' value chain, having a global mind set; being a good place to work, learn and grow; with a culture of disruptive innovation and continual improvement.”**

The EUROPA journey began in the year 1984 with the Mission “ANTI-THEFT ENGINEERING”. Dr. P. A. Joshi after studying in Germany {Dr. Ing : Doctorate in Mechanical Engineering & B.E. [Mechanical]}, founded this Company in the Cultural and Industrial city of Pune. Since then, Welmade Locking Systems Pvt. Ltd. has carved for itself an enviable niche in the Indian Market. Continuous growth based on innovative Product Engineering and Strategic thinking has made the Company the Brand Leader, giving the EUROPA Brand its excellent reputation.

Backed by world class technology and driven by a dedicated team of dynamic professionals (25% are involved in Design & Development), the company manufactures international standard products which have been appreciated in trade fairs like the KOLN TRADE FAIR held in Germany.

We constantly INNOVATE to design and manufacture locks with best-in-class features meeting Global function, finish, load (strength) & life (warranty) standards. We have applied for and received a large number of Patent and Design Registrations.

Dr. P. A. Joshi, founder of the company, was requested to provide services as the **International Consultant for 'Global Mapping of Lock Technology' by UNIDO** (United Nations Industrial Development Organization), Vienna, Austria in 2003. He was deputed by UNIDO to visit and study over 25 Lock Factories in Germany, Switzerland, Spain, France, UK, Italy, Hongkong, China & Taiwan.

We have a wide network of Sales branches across India, Manufacturing units in Bhosari & Chakan (Pune) and Head Office in Bhosari, Pune.

Europa has been awarded the "G. S. Parkhe Industrial Merit Award" and the "Hari Malini Joshi Award" by MCCA, PUNE for outstanding Product Design.

Recently Dr. P. A. Joshi, the Chairman of the company, was awarded the "Excellence in First Generation Entrepreneurship Award" by Entrepreneurs' International club of Pune.

# PRODUCTS



 <p>PRO Main Door Lock</p>	 <p>PROTEKTO The Anti-Theft Solution</p>	 <p>HEXABOLT Main Door Lock</p>	
 <p>PARMA Main Door Lock</p>	 <p>MAIN DOOR LOCK</p>	 <p>NIGHT LATCH</p>	
 <p>DISC PADLOCK - 90/70mm</p>	 <p>DISC PADLOCK - P370 BI</p>	 <p>DIAMANT PADLOCK 65/58mm</p>	
 <p>FEATHER TOUCH CYLINDER LOCK</p>	 <p>JEMMY PROOF LOCK</p>	 <p>CENTRE SHUTTER LOCK</p>	
 <p>DRAWER / CUPBOARD LOCK</p>	 <p>EPSILON MORTISE CYLINDER</p>	 <p>DEAD LOCK</p>	 <p>ACCESS CONTROL SYSTEM</p>

	 <p>LOCK ASSEMBLY WITH KEYS 3+1 LIGHT KEYS</p>	 <p>ARMoured PLATE</p>	
 <p>RECEPTACLE</p>	 <p>COVER RING</p>	 <p>STRENGTHENING PLATE</p>	
 <p>RECEPTACLE TOP SCREW</p>	 <p>LOCK BODY TOP SCREW</p>	 <p>STRENGTHENING PLATE SCREW</p>	
 <p>LOCK BODY FIXING SCREWS</p>	 <p>RECEPTACLE FIXING SCREWS</p>	 <p>FIXING PLATE &amp; SCREWS</p>	 <p>PULL HANDLE</p>

## PRECAUTIONS



- Follow the instructions and pictures carefully for the proper installation and smooth functioning of your lock.
- **Lock fitting should be done by the Europa Certified Technician only.**
- The company will not be responsible if the lock is damaged due to improper installation.
- Lock fitment screws are suitable for door up to 30 to 55 mm thick.
- **Do not insert any of the screws by hammering** which may damage your lock door; the company will not be responsible for such damages.
- Door stoppers should be fixed to avoid damage to the lock body, by fitting against the wall or any other object.
- Before lock fitting, always make sure that your door and its frame are in same level while in closed condition. The improper level will affect the smooth functioning of lock (company is not responsible for such cases)

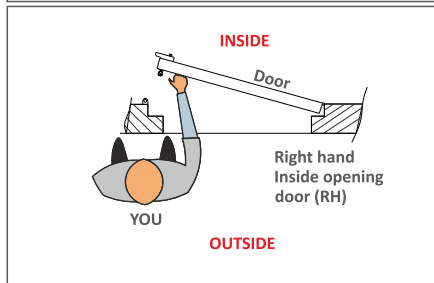
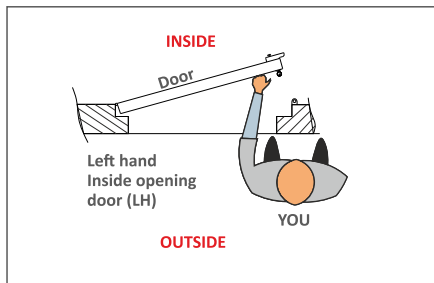
## INSTALLATION GUIDELINES AND SETUP

## TOOLS REQUIRED

 Pencil	 Measuring Tape	 Tri Square	 Hand Drill	 Hand File
 Pointed Punch	 Hammer	 Hand Chisel	 Screw Driver	 Small Hacksaw

## 1. Installation Requirements

- 1.1) **Door Thickness Requirement**
- Suitable for 30 to 55 mm door thickness.
  - Suitable for inside opening door only.
- 1.2) **Door Direction**





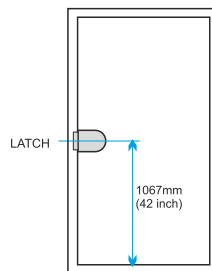
# INSTALLATION GUIDELINES AND SETUP



## 1.3) Lock Installation Guideline



Recommended for single door



**I. PREPARE THE DOOR**

- 1) Confirm that door and frames are in same level.
- 2) Place PRO Lock body (with Latch Bolt) on the inside panel of the door at the height of 42 inch (3.5 Feet) from the floor.
- 3) Mark the straight horizontal line on the distance of 42 inch on door panel.



Fig. 1 (L)



Fig. 1 (R)

- 4) Put lock installation Jig on the door with locating horizontal line and fix it on door at correct location as per procedure.
- 5) Fix the Jig on door on the given location with screw size 8 x 38mm.
- 6) Drill  $\varnothing 3.5\text{mm}$  x 38 deep hole Qty. 3 Nos. on lock flap side.
- 7) Drill  $\varnothing 2.5\text{mm}$  x 15 deep hole Qty. 2 Nos. for fixing plate fitment.
- 8) For Armoured plate fitment drill  $\varnothing 6\text{mm}$  hole throughout - Qty. 2 Nos. at the marking of Armoured plate holes.
- 9) For lock case flap recess cutting to be done with a Chisel (81 x 21 x 3.5mm in size)



Fig. 2 (L)



Fig. 2 (R)

- 10) Remove the Jig from the door by removing the fixing screw.
- 11) Flap recess to be cleaned and extra material to be removed from recess.
- 12) Make Armoured plate holes from front side of the door with a drill of  $\text{Ø}14\text{mm} \times 5\text{mm}$  deep.
- 13) Make drilling at same hole location with  $\text{Ø}10\text{mm}$  drill throughout.
- 14) Make a hole of  $\text{Ø}30\text{mm}$  throughout with hole saw cutter for lock assembly fitment. (Fig. 2)

### ii. LOCK ASSEMBLY INSTALLATION

- 15) **Secure the fixing plate from inside of the door with ( $\text{Ø}7 \times 20\text{mm}$ ) wood screws**
- 16) Insert lock assembly with cover ring and Armoured plate through the  $\text{Ø}30$  drilled hole from outside the door.
- 17) Refer Fig. 4(a), mark 8-10 mm (max) on the notch strip from the outer face of fixing plate from inside the door. Ref Fig. 4(a) & Fig. 4(b).
- 18) Refer Fig. 5, insert (2 nos) screws of  $\text{Ø}3/16'' \times 2''$  into lock assembly, measure & cut the extra length of screw with small hacksaw and remove burr with hand file.

- 19) Refer Fig. 4(b), 4(a); remove the lock assembly and cut the marked extra length over the notch strip by Bolt Cutter.
- 20) Fix the lock assembly with Armoured plate in line with the fixing plate with 2 Nos screws of (3x16") Refer Fig.5.
- 21) Ensure Armoured plate sleeves get fitted in the door properly to accommodate lock screws from inner side.
- 22) Insert key in lock assembly and ensure its smooth rotation.



Fig. 3

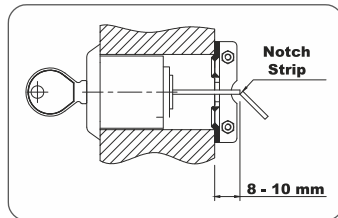


Fig. 4(a)



Fig. 4(b)



Fig. 5

### iii. LOCK BODY INSTALLATION

- 23) Remove key from lock assembly
- 24) Align the cover plate crank bush slot with the arrow slot on cover plate. (Backside of the lock) Refer Fig. 6
- 25) Keep all deadbolts in unlocked condition.
- 26) Hold the lock body near the door surface. Insert the projected notch strip through the slot on crank bush of lock and fix the lock body to the door with 3 nos. Screws ( $\varnothing 8 \times 38\text{mm}$ ) from flap side refer fig. 7.
- 27) After fixing of lock, ensure the smooth rotation of the key & deadbolt actuation.

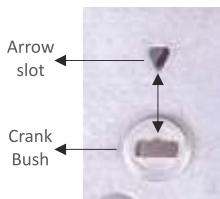


Fig. 6



Fig. 7

### iv. RECEPTACLE INSTALLATION

- 28) By rotating the knob bring the deadbolt in lock-open position. Insert the receptacle.
- 29) Close the door along receptacle; keep the receptacle 2mm below the level of the lock body (deadbolt actuating gap) to prevent the tight operation of lock due to door sagging in the future.

- 30) Mark outline of flange on the door frame with a pencil Refer Fig. 8  
Remove the receptacle make recess of 3.2mm depth at marked area over the inside and door edge faces of the door frame. Refer Fig. 9
- 31) Mark the 4 screw holes with point punch by keeping the receptacle in the two recesses Drill ( $\varnothing 4 \times 45$ mm deep). Make relief hole of 5.5mm x 13mm deep.
- 32) Fix the strengthening plate to the door frame by making hole  $\varnothing 4 \times 70$ mm, 2 Nos. Make relief of  $\varnothing 5.5$ mm x 25 mm deep.
- 33) Fix the receptacle to the door frame by 4 screws. (ensure receptacle remains flush to the door frame surface) Refer Fig. 10
- 34) Fix the top face screw with the hole of  $\varnothing 4 \times 40$ mm.



Fig. 8



Fig. 9



Fig. 10

- **COVER THE KEY ENTRY HOLE WITH ADHESIVE TAPE TO PREVENT DUST ENTRY DURING RENOVATION WORK & INSTALLATION OF LOCK**
- **FOR PERIODIC CLEANING AND LUBRICATION OF LOCK ASSEMBLY USE 'ZORRIK88/WD40/CRC/RUSTLICK631'**

**DO NOT**  
**USE OIL IN LOCK ASSEMBLY**

## SMART KEY REGISTRATION FORM



To obtain spare duplicate keys, kindly send following details to the company.  
Spare keys can not be supplied to you without this information.

Key No. : .....  
(Attach both top view & side view scan or photocopy of key with the key number clearly visible)

Customer Name : .....  
The address to which keys are to be sent (attach address proof) :

Quantity of spare keys required ..... Nos.

Date : ..... Signature : .....

Place: .....

### 48 HOUR SPARE KEY SERVICE

The company will arrange to manufacture duplicate spare keys within 48 working hours from the date/time of receipt of following essentials in the factory premises by post/courier/e-mail:

- Scan copy or photocopy of top & side view of the key with the key number clearly visible
- Mention name/address/Ph. No./Qty. of keys required.
- Address proof -photocopy (Electricity bill/Driving license/Passport/Voter ID card).
- Identity proof-photocopy (Pan card/Driving license/Aadhar card/ Voter ID card).

(This time span of 48 hours does not include the time taken for this card to reach the company and the time taken for the key to reach the customer after keys leave the company. It excludes the weekly offs, festivals & national holidays as well as delays due to power cuts, the material/tool shortage, labor unrest, m/c breakdowns, lockdowns, viral pandemic issues and other delays normally likely to be observed in factory.) The keys will sent by Courier on 'to pay' basis. After the payment of charges to company's bank account. For further details please contact [service@europalocks.com](mailto:service@europalocks.com)



**Dear Customer,**

We would like to compliment you on choosing of EUROPA and welcome you to the family of satisfied customers. With EUROPA, you get the best technology available today backed by the assurance of quality performance for years to come. You will discover the exact meaning of security the day you install EUROPA locks on your door. In keeping with our Global philosophy of total customer satisfaction, we offer you Anti Burglary Insurance risk cover (absolutely Free) from United India Insurance Company Limited. for a period of 12 months . In your interest, Please Scan QR Code tagged with KEYS and do register digitally for Anti Burglary Insurance by uploading needful details & documents through Anti-Burglary Insurance Registration Form to avail the ABI.

**ANTI BURGLARY INSURANCE**

Get free Anti-Burglary Insurance Worth ₹. 50,000/- with DPL P370BI & worth ₹. 2,00,000/- with Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC& S320 SC) & worth ₹. 2,00,000/- with Europa Pro Lock Model.

FILL THE "Registration Form" AS PER THE INSTRUCTIONS PROVIDED HERE AND GET 1 YEAR ANTI BURGLARY INSURANCE POLICY FROM UNITED INDIA INSURANCE COMPANY LIMITED FREE OF COST \*\*. Registration form to be filled in ENGLISH ONLY and use of any other language will not be accepted.



## ANTI-BURGLARY INSURANCE PROSPECTUS



In case of Burglary , kindly contact to United India Insurance Company Limited Divisional Office, Above Rajendra Honda Showroom,2nd Floor, Near Sahyadri College, Sangamner Nashik Road, Sangamner-422605, Contact No 9790702172, Email id- [162900@uiic.co.in](mailto:162900@uiic.co.in) & [tpsawarkar@uiic.co.in](mailto:tpsawarkar@uiic.co.in)

**ABI Claim Intimation Form** – In Case of burglary , kindly download this form available on our website in Services section under “Anti Burglary Insurance” and send to the above-mentioned insurance company along with the details as stated in Insurance prospectus.

**ABI Registration Form** - Scan the QR Code tagged with KEYS to fill the Form and submit online within 7 days from date of purchase of lock & in case of Flat/New House Possession (Builder Installed Lock) this limit is 30 days .

\*\*Conditions apply as per Prospectus. Postage for claims to be borne by the customer.

### ANTI-BURGLARY INSURANCE - PROSPECTUS

**SALIENT FEATURES OF THE POLICY:** This is an extract of the Prospectus of the Policy. The complete Prospectus is available for Public reading at the Divisional Offices of United India Insurance Company Limited. Divisional Office, Above Rajendra Honda Showroom,2nd Floor, Near Sahyadri College, Sangamner Nashik Road,Sangamner-422605. Applicable Insurance Company will indemnify loss for burglary due to forced breakage of insured Lock. This coverage is applicable only for homes and residential premises. The Coverage is not applicable for Shops, Offices and Godowns. Use of Duplicate keys is not covered (This coverage is restricted to burglary in the event of the breaking of the insured locks during the policy period. Burglary by any other means will not be covered). Installation of Lock recommended to be done as per defined lock installation standards etc provided along with lock packaging/refer website as per applicability of lock to avail ABI .TAX Invoice/Possession Letter (as applicable) is a must to register for ABI & to avail benefits of ABI.

**PERIOD OF INSURANCE** : 1year from the date of purchase of Lock/ Possession date of Flat/House and subject to registration of ABI within 7 days / 30 days as per applicable.

**Maximum Claim Amount:** The Policy covers claim of applicable valuables up to ₹ 50,000/- for DPL P370BI & ₹ 2,00,000/- for Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) & ₹ 2,00,000/- for "Europa Pro Model".

**Items Covered Under Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) Insurance :** Commercial goods i.e. stock, furniture, fixtures, office automation equipment with a maximum sublimit of ₹. 20,000/- per item up to ₹. 2,00,000/-.

**Items Covered Under DPL P370BI Insurance :** Household Goods i.e. TV, Camera, Computer, Electric & Electronic items with a maximum sublimit of ₹. 5,000/- per item up to ₹. 50,000/-

**Items covered under "Pro Model" insurance :** House hold goods i.e. TV, Camera, Computer, Electric & Electronic items with a maximum sub limit of R. 20,000/-per item up to total of maximum ₹ 2,00,000/-

**Excluded Items Under DPLP370BI, Center Shutter Lock (S310 BR, S320 BR, S310SC & S320 SC) & "Pro Model" :** Cash, valuables/Jewellery, Curious Antiques, other works of art, paintings, watches and all the items not mentioned in covered items list.

**CLAIM PROCEDURE:** In case of Burglary of items covered under this insurance policy, you are advised to abide by taking following steps:

1. To lodge F.I.R. with Nearest Police Station.
2. To send F.I.R. copy along with insured broken lock, ABI Claim Intimation Form, Summary A from JMFC or final investigation report by police whichever is available first and purchase (Tax Invoice / Possession Letter) bill (by registered post) to the Divisional Office of appropriate insurance company.

**PAYMENT OF CLAIM :** Payment for admissible claims will be made in Indian Currency and through A/c Payee Cheque / Pay order / Demand draft after due processing and on receipt of duly signed Discharge Voucher from the Beneficiary. Such payment will be made within 15 days from the date of receiving the signed Discharge Voucher from the Beneficiary.

## ANTI-BURGLARY INSURANCE PROSPECTUS



### OTHER TERMS:

This Policy is available to Indian citizens only. Claims under this policy shall have to be taken in India. This Policy shall benefit only those who fill up the ABI Registration form & Claim Intimation Form as per the INSTRUCTIONS provided. The Applicable Insurance Company reserves the right to reject any person from being covered under this Policy without assigning any reason.

The details provided by the intended Beneficiary may be verified by The Applicable Insurance Company and failure on part of the Beneficiary to provide documents certifying the details will result in rejection of claim or cancellation of Beneficiary Certificate ab initio. Welmade Locking Systems Private Limited reserves right to withdraw the coverage without prior notice.

Subject to Pune Jurisdiction.

This product offered by 'Welmade Locking Systems Private Limited', is warranted as per the terms and conditions mentioned below. Damage due to abuse or negligence, faulty installation/fitment is not covered in warranty. During warranty period, if product is found to be defective in workmanship or due to any material/parts to be used, product will be repaired or replaced by similar part/product at sole discretion of the company.

### WARRANTY TERMS AND CONDITIONS

- 1) The product offered by 'EUROPA', comes with a warranty period of 15 years from the date of purchasing
- 2) If product undergoes repair or replacement, the product warranty will be effective from the submitted date with the defective product in case of replacement. The warranty card with the new product should be filled with the original date of purchase. The company will own faulty parts/product. The replaced parts/product should be returned to the company.
- 3) Product damage or non-operation of the product due to sagging of the door i.e. hinge loosening, or due to weather effect on product or door or door frame are not covered under this warranty.
- 4) Product surface finish and shade variation is not covered under this warranty.
- 5) Any modification, tampering or amendment in the warranty card or a purchase bill/invoice will void the warranty of product.
- 6) The product warranty will be void in following circumstances or conditions:
  - a) Mishandling/improper installation/misuse/improper application.

## WARRANTY



- b) Not following direction/instructions of use.
  - c) Failure to install the product/part or removal/alteraion of parts and components.
  - d) Modification to the product / part or removal / alteration of parts and components.
  - e) Application or seepage of liquid / oil / chemical / paint into key hole or inner part of the support.
  - f) Product damage or non functional due to improper operational environment, such as natural calamity, lightning, exposure to direct sunlight, rain, high humidity etc.
  - g) Damage due to duplicate key, not 'EUROPA' make, entry of foreign substances in the key hole, accidents / fire / robbery.
- 7) In case a product found non-operational after purchase and before installation, then same will be replaced after confirmation at the point of sale.
- 8) Product are to be installed/repaired by 'EUROPA' authorised technician, if not, then warranty claim will be void.
- 9) All incidental charges in the course of the repair/rectification shall be borne by the consumer/purchaser.
- 10) Liability of/for any consequential loss or damage is expressly excluded.
- 11) Warranty carries maximum liability limited to the cost of the product and valid only in India.
- 12) To avail this warranty, the customer should produce this warranty card, duly filled, along with original purchase bill or invoice to the nearest 'EUROPA' dealer/distributor.

- 13) Company holds right to amend the design/shape/color of the product without prior notice, in accordance with company's continuous technical improvement process.
- 14) 'Welmade Locking Systems Private Limited', will have final decision on a warranty claim and will be binding on the customer.
- 15) Matters/claim arising under this warranty will be subject to Pune jurisdiction only.
- 16) This warranty is valid in India only.
- 17) 'Welmade Locking Systems Private Limited', reserves the rights to amend the above Terms & Conditions without notice.

**Your KEY No. is**

Invoice No. : .....

Date of Purchase : .....

Contact No. of Technician : .....

PRO OFFERING

**EUROPA**<sup>®</sup>  
ANTI-THEFT ENGINEERING



1. High security ANTI-THEFT lock design after extensive analysis of 500+ actual theft site visits; supported by in depth Research.
2. More than 50+BURGLARY TESTS conducted in controlled setup on actual doors to ensure product strength.
3. BREAKING FORCE of anti-theft solution is 5 TIMES more than ordinary main door lock.
4. Thicker "ANTI BEND" cover ring & fixing plate for extra strength of lock cylinder.
5. Armoured "ANTI BREAK" door protection plate enhances the strength of main door against crow bar attack.
6. Improved "ANTI-THEFT" Solid steel/brass dead bolts
7. Strengthening sandwich plate for lock body and receptacle for enhanced strength of the lock.
8. Thicker "ANTI TEAR" receptacle with flanging on hole to enhance breaking load to prevent breakage during burglary attempts.



#### Smart Plus Key

9. Bigger & thicker key with extended length; high precision machining with micron accuracy; to eliminate duplication. An ordinary identical dimple key without these floating balls cannot open this lock
10. Precision machined lock assembly with 20 locking pins made with Swiss machine, and the presence of 2 FLOATING BALLS creates an "INTERLOCKING MECHANISM", which provides an extremely high level of security.
11. 5 Crore non-interchangeable key combinations.
12. "ANTI THEFT" STRENGTHENING PLATE which enhances the strength of wooden door frame to prevent theft / burglary.
13. Specially designed heavy duty "ANTI RIP" SCREWS to enhance strength.

BACK INSIDE



ANTIQUE BRASS



GOLD

**EUROPA**  
ANTI-THEFT ENGINEERING



ARMOURD MAIN DOOR LOCK  
5 TIMES SAFER



GUN BLACK



SATIN NICKEL



ROSE GOLD

- Images shown are for representation purpose, actual images may vary
- Specification may change in view of continuous development
- \*FFS available at selected serviceable area • FFS not applicable for purchased through e-commerce platforms.

**EUROPA**  
ANTI-THEFT ENGINEERING

[www.europalocks.com](http://www.europalocks.com)

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TOLL FREE NO. 1800 123 061 061

April/2024

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